

# Customer & Regulatory Committee MINUTES

Minutes of an ordinary meeting of the Customer & Regulatory Services Committee held in the Council Chamber, Dunedin Public Art Gallery, The Octagon, Dunedin on Monday 15 May 2023, commencing at 1:00pm

#### **PRESENT**

**Chairperson** Cr Carmen Houlahan

**Deputy Chairperson** Cr Andrew Whiley

Members Cr Bill Acklin Cr Sophie Barker

Cr David Benson-Pope Cr Christine Garey
Cr Kevin Gilbert Cr Marie Laufiso
Cr Cherry Lucas Cr Mandy Mayhem
Cr Jim O'Malley Mayor Jules Radich
Cr Lee Vandervis Cr Steve Walker

Cr Brent Weatherall

IN ATTENDANCE Sandy Graham (Chief Executive Officer), Paul Henderson (Acting

General Manager Customer and Regulatory), Eleanor Bunt (Senior In-House Legal Counsel); Anne Gray (Policy Analyst), Neil McLeod (Principal Advisor, Building Solutions) and Clare Sullivan

(Principal Committee Advisor)

Governance Support Officer Jennifer Lapham

# 1 OPENING

Cr Carmen Houlahan opened with a karakia timatanga.

#### 2 PUBLIC FORUM

# 2.1 Public Forum – Waikouaiti Coast Community Board

Andy Barratt and Chris McBride spoke to the Committee regarding the 477 4000 number and the lack of response to questions or matters raised via this service.

#### 3 APOLOGIES

There were no apologies.

# 4 CONFIRMATION OF AGENDA

Moved (Cr Carmen Houlahan/Cr Sophie Barker):

That the Committee:

**Confirms** the agenda without addition or alteration

Motion carried (CRC/2023/005)

# 5 DECLARATIONS OF INTEREST

Members were reminded of the need to stand aside from decision-making when a conflict arose between their role as an elected representative and any private or other external interest they might have.

Moved (Cr Carmen Houlahan/Cr Andrew Whiley):

That the Committee:

- a) Notes the Elected Members' Interest Register; and
- b) **Confirms** the proposed management plan for Elected Members' Interests.

Motion carried (CRC/2023/006)

# **6 CONFIRMATION OF MINUTES**

# 6 CUSTOMER & REGULATORY COMMITTEE - 7 MARCH 2023

Moved (Cr Carmen Houlahan/Cr Andrew Whiley):

That the Committee:

**Confirms** the minutes of the Customer & Regulatory Committee meeting held on 7 March 2023.

Motion carried (CRC/2023/007)

#### 7 ACTIONS FROM RESOLUTIONS OF CUSTOMER AND REGULATORY COMMITTEE MEETINGS

A report from Civic provided an update on the open actions from resolutions of Customer and Regulatory Committee meetings from the start of the triennium in October 2022.

Moved (Cr Andrew Whiley/Cr Jim O'Malley):

That the Committee:

**Notes** the Open Actions from resolutions of Customer and Regulatory Committee meetings.

Motion carried (CRC/2023/008)

# 8 CUSTOMER AND REGULATORY COMMITTEE FORWARD WORK PROGRAMME - MARCH 2023

A report from Civic provided an update of the Customer and Regulatory Committee forward work programme to show areas of activity, progress and expected timeframes for decision making across a range of areas of work.

The Chief Executive Officer (Sandy Graham) and the Acting General Manager, Customer and Regulatory) spoke to the report and responded to questions.

Moved (Cr Cherry Lucas/Cr Kevin Gilbert):

That the Committee:

**Notes** the Customer and Regulatory Committee forward work programme.

Motion carried (CRC/2023/009)

# 9 BYLAW REVIEW UPDATE

A report from Customer and Regulatory provided information on Dunedin City Council bylaws for the Customer and Regulatory Committee's consideration.

The Acting General Manager Customer and Regulatory (Paul Henderson), the Senior In-House Legal Counsel (Eleanor Bunt) and the Policy Analyst (Anne Gray) spoke to the report and responded to questions.

Moved (Cr Carmen Houlahan/Cr Jim O'Malley):

That the Committee:

**Notes** the Bylaw Review Update report.

Motion carried (CRC/2023/010)

#### 10 DEMOLITION BY NEGLECT UPDATE

A report from Customer and Regulatory updated the Committee on considerations relating to demolition by neglect.

The Acting General Manager Customer and Regulatory (Paul Henderson), the Senior In-House Legal Counsel (Eleanor Bunt) and the Policy Analyst (Anne Gray) spoke to the report and responded to questions.

Moved (Cr David Benson-Pope/Cr Kevin Gilbert):

That the Committee:

- a) **Notes** the Demolition By Neglect report.
- b) Requests that staff investigate the costs and benefits of using the Building Act proactively to address demolition by neglect and the degradation of the Dunedin Streetscape.
- **Notes** that constructive engagement and incentivisation will continue as a core function of the City Development Team.

#### **Division**

The Committee voted by division

For: Crs Bill Acklin, Sophie Barker, David Benson-Pope, Christine Garey, Kevin Gilbert, Marie Laufiso, Cherry Lucas, Mandy Mayhem, Jim O'Malley, Mayor Jules Radich, Lee Vandervis, Steve Walker, Brent Weatherall, Andrew Whiley and Carmen Houlahan (15)

Against: Nil Abstained: Nil

The division was declared CARRIED by 15 votes to 0

Motion carried (CRC/2023/011)

# 11 ITEMS FOR CONSIDERATION BY THE CHAIR

There were no items for consideration.

# 12 KARAKIA WHAKAMUTUNGA

Cr Carmen Houlahan closed the meeting with a Karakia Whakamutunga

The meeting concluded at 2.35 pm..